



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

April 18, 2014

Date Complaint Received:	4/15/14
Complaint Received By:	unknown
Provider Name and Location:	Jennifer Harmison 814 West Clinton Indianola, IA 50125

Complaint: The Department received a complaint of improper discipline and unauthorized use of substitute/assistant.

Rule Basis: 110.5(5) a., 110.5(9) d

Findings: Unsubstantiated

Resolution: Complaint check was completed on April 17, 2014. No evidence was present to substantiate the concerns listed. Worker reviewed disciplinary policy and appropriate forms. A full spot check was also completed at this time and provider was in full compliance.

If you have any questions regarding this matter feel free to contact me at 515-993-1742 or email address mcrawfo@dhs.state.ia.us.

Sincerely,

Melissa Crawford
Social Worker